

Who Is Eligible?

The Carelon Diversion Housing Program provides housing support for individuals residing in Clark County who are unhoused or at risk of losing their housing and meet at least one of the following criteria:

- Participating in Therapeutic Specialty Courts and diverted from criminal prosecution
- Transitioning out of Crisis Stabilization Services

How Long Are Services Provided?

Service duration is based on individual needs and may be short- or long-term. Participants are reassessed every 6 months accounting for income and housing status, to ensure support aligns with their current situation. We guide individuals through a gradual path toward housing stability, and timelines are flexible based on each person's progress.

For More Information, contact:

Jaimie Helus
Housing Program Consultant
C: (360) 947-4705
Jaimie.Helus@Carelon.com

Kenya Jones
Housing Specialist
C: (424) 461-8976
Kenya.Jones@Carelon.com

Niki Raley
Housing Specialist
C: (360) 624-7294
Niki.Raley@Carelon.com

Madisen Alvarez
Housing Specialist
C: (360) 977-0020
Madisen.Alvarez@Carelon.com



Carelon Diversion Housing Program

The Carelon Diversion Housing Program helps people who are unhoused or at risk of losing their housing—prioritizing those who also have health or mental health needs. We work one-on-one with each person to understand their situation and provide support that fits their unique needs, using a client-centered approach that emphasizes holistic care.

Our goal is to help people find and keep stable housing, preventing unnecessary interactions with emergency services or law enforcement, reducing hospital stays and incarceration, and ultimately lowering rates of recidivism.

We do this by focusing on:

Temporary & Emergency Shelter Support

- Hotel/Motel Stays
- Essential Needs (hygiene items, food, clothing)

Housing Access & Stability

- Housing Navigation
- Housing Barrier Removal Support (application fees, background check assistance)
- Move-In Assistance (deposits, first month's rent)
- Past Property Debt Resolution
- Housing Risk Mitigation Funds (increased holding fees and deposits)

Ongoing Housing Support

- Monthly Rental Subsidies
- Utility Assistance (arrearages, ongoing support)

Funded by the Healthcare
Authority of Washington State and
Clark County Community Services



CLARK COUNTY WASHINGTON
COMMUNITY SERVICES

Washington State
Health Care Authority